Ensuring disability inclusion in the COVID-19 response

CBM Global’s Inclusion Advisory Group strives for a more inclusive and equitable world where people, organisations and institutions actively practice and promote inclusion and where everyone enjoys their human rights.

*We exist to help others to put inclusion into practice.*

*This overview showcases the work of the Group in 2020.*

In partnership with the disability movement we work with governments, UN agencies, development banks, management contractors and international NGOs to strengthen inclusion in their policies, programs and practices.

In Australia, we have been providing support to the Australian Government’s aid program through DFAT and other partners since 2008. We help to create change in organisations and institutions by providing technical assistance, change facilitation, capacity strengthening and by sharing evidence of what works.

Our advice to others is informed by and amplified through CBM Global’s program presence and advocacy.

**How we achieve change**

- We seek out opportunities for **catalytic impact**
- We offer **localised advice** backed up by **collective wisdom**
  - We are both **strategy driven** and **client responsive**
  - We are **consistent** in approach yet **adaptable** to context
- We seek to **draw on and complement** CBM’s programs and advocacy
- We **work with others** to tackle bigger problems than we could alone
Adapting to COVID-19

The COVID-19 pandemic presented a number of hard-hitting challenges in 2020, and further highlighted severe inequalities in communities all over the world. The Inclusion Advisory Group (IAG) adapted swiftly in light of this crisis to ensure people with disabilities are not left behind in responses. We worked through this global emergency with our partners on capacity development, research and evidence, strategy and technical support, joint programming and supporting the disability movement.

Working with the Australian Government’s Aid Program

Australia’s development and humanitarian programming underwent huge changes in response to COVID-19. New policy directions were quickly identified, and aid investments pivoted to address the health and socio-economic impacts of COVID-19 and the measures taken to prevent its spread. The IAG worked alongside the Disability Inclusion Section (DIS) in DFAT to ensure people with disabilities were not left out of the government’s COVID-19 global response and recovery plans. The IAG undertook a Rapid Needs Assessment (RNA) to gather evidence of the impacts experienced in various countries in the Indo-Pacific region. We drew on our close connections with organisations of people with disabilities (OPDs) and disability self-advocates to obtain first-hand information.

Our Rapid Needs Assessment gathered information from the disability movement in nine countries (Indonesia, Philippines, Timor-Leste, Vietnam, Fiji, PNG, Samoa, Solomon Islands, and Vanuatu). We found emerging issues related to:

- **Disrupted access** to disability-specific and general support services.
- **Limited accessible health risk information**, and a need to expand communication methods to specifically reach people with disabilities.
- **Economic stress** due to loss of income, and **lack of access** to government support schemes.
- Particular **vulnerability** of people with psychosocial disabilities, deaf people, blind people, people living in remote and border communities, and children with disabilities.

We provided support around disability inclusion to DFAT as it increased the focus on social protection with overseas programs managers and partner governments in response to the socio-economic impacts of COVID-19. We provided global data relating to the impacts of the pandemic on people with disabilities, across a variety of country contexts. This information was utilised to help inform the development of DFAT’s COVID-19 Country Development Response Plans (CRPs).

Our recommendations related to disability inclusion in DFAT’s COVID-19 responses fed into the development of country-level plans. This will support disability inclusive responses from Australian embassies implementing CRPs.
Our Rapid Needs Assessment was used by DFAT to inform Australia’s COVID-19 Development Response plan, demonstrating that people with disabilities are amongst the most vulnerable populations in the COVID-19 pandemic due to:

- **Barriers accessing health risk information in accessible formats**
- The reliance of some people with disabilities **on physical contact with support people** to do daily activities, putting them at greater risk
- People’s **pre-existing health conditions** making them more vulnerable to COVID-19
- People with disabilities being **more likely to live in poverty and in crowded living arrangements** where self-isolation and good hygiene isn’t possible
- People with disabilities experience discrimination in accessing health care

People with disabilities experience discrimination in accessing health care. We also provided advisory support to DFAT regarding inclusion in education responses to COVID-19, disability inclusion in livelihoods relating to COVID-19 economic recovery initiatives, and analysis of the disability movement in the Philippines and COVID-19. We supported DFAT to facilitate a webinar on disability inclusion in COVID-19 response and recovery, reaching around 100 practitioners around the world.

Our work with the Australian government programs is part of the DFAT and CBM Australia Partnership for Provision of Disability Technical Advice and Services 2018-2021.

**Working with the UN**

The IAG provided disability inclusion technical assistance to the United Nations Partnership on the Rights of Persons with Disabilities (UNPRPD) Technical Secretariat to support their work to ensure a disability inclusive COVID-19 response across the United Nations.

We collaborated with the UNPRPD global project on social protection, producing a series of guidance materials on key disability inclusive social protection technical issues, and country profiles that will guide UN offices to better assess the extent of disability inclusion in social protection responses in different countries.
A global response

Supporting NGOs through COVID-19

NGOs have sought to ensure their responses to the impacts of COVID-19 are disability inclusive. To make sure this happens, we were called on to provide frontline responses and guidance within the education and WASH sectors.

With UNICEF Australia, the IAG developed guidance for:

- Frontline workers, including UNICEF partners, health personnel, social workers, teachers, helpline staff and community volunteers engaged in the COVID-19 response.
- UNICEF staff, education policy makers and planners in the East Asia and Pacific Region, providing guidance on critical considerations and actions to be taken to ensure an inclusive return to school for children with disabilities.
- UNICEF country offices and partners providing key considerations when planning to engage with children and adults with disabilities for COVID-19 responses.

The IAG is providing ongoing advice to UNICEF, through a Help-Desk mechanism, where staff can request specific disability inclusion advice. This work has influenced policy briefs and return to school resources, and supported accessibility for children with disabilities in relation to remote learning and the return to school.

IAG and CBM Global’s advocacy team have jointly worked on a global contract with UNICEF Headquarters’ Disability Section over the year, providing writing and editorial support on UNICEF Fact Sheet on Children with Disabilities, and UNICEF guidance booklets on Including Children with Disabilities in Humanitarian Action.

We supported World Vision to adapt its ongoing livelihoods program in Sri Lanka, and water programs in Papua New Guinea. The IAG wrote a guidance note for the Water for Women Fund implementing partners on disability inclusive WASH responses to COVID-19. This guidance note has been shared widely through the WASH sector via the Fund - see link.

SNV’s Unilever-funded project “Hygiene and Behaviour Change Coalition” aims to reduce exposure to COVID-19 in high risk areas, and within high risk populations, in Mozambique and Indonesia, through raising awareness and increasing essential hygiene behaviours. CBM’s IAG is providing guidance to ensure the implementation of the project is disability inclusive. We have provided technical advice on formative research, disability inclusive MEL frameworks, supporting OPD consultations, and online disability inclusive training to SNV staff in Indonesia.

Supporting OPDs: Our work with the Pacific Disability Forum

The IAG worked closely with the Pacific Disability Forum (PDF), the regional peak body in the Pacific. In January 2020, the IAG with PDF brought together for the first time Pacific governments’ disability focal points. We also supported the development of PDF’s 2021-2025 Strategic Plan that addresses COVID-19 impacts. The outcome will be greater coordination across the region on disability issues.

"From a big picture perspective, CBM has helped us to develop messaging, and this helps us to convince partners on why disability inclusion is important."
- PDF representative

PDF issued papers with the IAG on education, livelihoods, and social protection.
Advancing disability inclusion

Ongoing work with the Australian Government

Since 2008, the IAG has been contracted by DFAT’s Disability Inclusion Section (DIS) to provide technical advice to support implementation of their Development for All strategies. We have worked alongside DIS to build the capacity of DFAT staff and implementing partners and to provide tailored and targeted advice and training that will support effective disability inclusion.

Disability inclusive humanitarian action training in Jordan

For many years IAG has facilitated disability inclusive development training sessions for DFAT staff and implementing partners around the world. Recently there has been greater attention on disability inclusion within humanitarian contexts and emergencies.

In Jordan, the IAG tested a new Disability Inclusive Humanitarian Action (DIHA) training package for DFAT staff and partners. IAG Advisors paired up with the Jordanian disability movement and worked with people from 19 organisations. This package will support greater disability inclusion within humanitarian responses by DFAT staff and partners, ensuring people with disabilities are not left behind in emergencies and disasters. It will be rolled out comprehensively from December 2020.

The Australia Timor-Leste Partnership for Human Development (PHD)

In Timor-Leste, the IAG reviewed how the $120 million (2016-2021) PHD program was addressing disability. Since 2016, we have supported disability inclusive development capacity building within the program. The review revealed significant progress by PHD to mainstream disability inclusion with the government of Timor-Leste and partners, with key achievements seen in the education and health programs.

“PHD has been very active in terms of driving disability into the national agenda”

- DFAT representative

Results reported included an increased awareness of rights of people with disabilities to access mainstream services, such as schools, and an increasing trend towards more positive attitudes towards people with disabilities in Timor-Leste. Field officers from the national OPD, RHTO, have played a critical role in changing community attitudes, including the attitudes of people with disabilities and their families. Over the four year funding period, sustained support has seen disability organisations including RHTO, the Association of Persons with Disabilities in Timor-Leste (ADTL) and PRADET grow in levels of engagement and influence, particularly with a range of government ministries. ADTL has substantially increased its number of member organisations.

The disability sector has played a key role in working closely with the government to develop new disability inclusive policy, particularly the National Disability Action Plan (2020-2024); and processes to address blockages in accessing social protection entitlements.
Remote support

The IAG worked and supported partners and clients across the globe remotely for the larger portion of 2020 due to the COVID-19 pandemic. Prior to lockdown measures and border closures IAG advisors were active in Jordan, Nepal, Papua New Guinea, Timor-Leste, Cambodia, Fiji and Guam.

Once restrictions were in place, advisors used multiple platforms and partnerships to provide disability inclusion technical advice and support remotely to Governments, NGOs, OPDs and major international programs. Despite lockdowns, demand for advice increased in 2020.

Supporting Australian Embassies and High Commissions remotely

- **In the Philippines**, we are providing ongoing technical advice to the Australian Embassy in Manila in support of the development of their disability inclusion strategy. This has included mapping of the disability movement in the Philippines and supporting their COVID-19 response plan. This is leading to deepened engagement with the disability movement, and investments by DFAT in the Philippines being more inclusive of people with disabilities.
- We have also provided technical advice on conducting accessibility audits of school classrooms to support embassy staff and partners’ understanding of accessibility, and accessibility issues within schools.
- **In Samoa**, we reviewed the disability inclusive development agenda and the Samoa National Disability Policy (2020-2024).
- **In Indonesia**, we supported the Australian Embassy in Jakarta hosting a webinar on disability inclusion in responding to the challenges of COVID-19.
- **In Papua New Guinea**, we are providing disability inclusive technical advice to the Bougainville, Kokoda, and Justice Services and Stability Development programs.

Supporting programs and strategies to advance disability inclusion

- **In the Solomon Islands**, we have worked with the Justice Program and the Ministry of Justice and Legal Affairs to ensure disability is addressed in their Gender and Social Inclusion approaches.
- **In Australia**, the IAG is supporting Australia’s global leadership on SDG Goal 6 ‘Ensure availability and sustainable management of water and sanitation for all.’ We are providing technical advice to Australian Water Partnership (AWP) program staff and partners on disability inclusion issues, through a series of trainings, and review of approaches. This work brings attention to disability inclusiveness in this predominately private sector.
- **In Cambodia**, we supported DFAT’s review of their Australia-Cambodia Cooperation for Equitable Sustainable Services (ACCESS) program. The program aims to improve the sustainability, quality and inclusiveness of services in Cambodia for people with disabilities and for women affected by gender-based violence. As a result, greater attention was drawn to the UNCRPD principles, including elevating the role of OPDs.
Disability Inclusion in Papua New Guinea

The Bougainville Disability Policy
In Papua New Guinea, the IAG is supporting the Autonomous Bougainville Government (ABG) Department of Community Development (DCD) and Bougainville Disabled Persons Organisation (BDPO) in the development of ABG’s Disability Policy and strategy. In February, we visited Bougainville, and through 2020 we continued to provide remote support in the establishment of the disability policy. The disability policy and strategy will be a guide and roadmap for the ABG to effectively meet disability inclusive outcomes in the region. As a post conflict region with a high prevalence of mental and physical disabilities, this policy will be a national reference, and a first for Bougainville.

Justice Services and Stability for Development in PNG
In Papua New Guinea, the IAG supported DFAT’s Justice Services and Stability for Development program design update to further encompass disability inclusion. We undertook a review of the design, reviewing M&E disability indicators, supporting consultations with people with disabilities and justice service staff, and identifying entry points for disability inclusion. The consultations increased awareness and understanding of disability, and barriers to accessing justice and support services. The program has since increased engagement of sign language interpreters to support court and justice services, and taken steps to collect disability disaggregated data of people with disabilities. Family Safe centres are working with OPDs and community services to support survivors with disabilities at a national and sub-national level.
Advising International Programs

Our recent work through bilateral, multilateral and regional partnerships, shows the varying approaches and actions that international programs can take to be more disability inclusive.

UNOHCHR and Bridging the Gap

Over the last two years, the European Union funded project, *Bridging the Gap*, has developed tools aimed to support governments to implement the SDGs from a UNCRPD perspective, in order to increase the inclusion of people with disabilities in their communities. The project, led by the Office of the United Nations High Commissioner for Human Rights (UNOHCR), included the development of policy guidelines to support an inclusive, rights based approach to SDG implementation across a range of sectors, human rights indicators on the UNCRPD and guidelines on sourcing and using data to track progress.

Over two months in 2020, a team of 20 IAG advisors, including CBM Global staff as well as associate consultants and our partner, the Centre for Inclusive Policy, intensively supported the revision of the 13 policy guidelines that support implementation of the SDGs under the CRPD. The IAG provided a practical implementation lens to support the finalisation of the guidelines, and to help shape recommendations that bridge the gap between human rights frameworks and implementation at a country level. The IAG used our networks and coordination systems to bring together a team with a diverse range of expertise and experience to support the rapid finalisation of the guidelines - see link.

United Nations Partnership on the Rights of Persons with Disabilities

Through partnership with DFAT, we are providing technical assistance to the UN PRPD Technical Secretariat. The IAG supported PRPD refine their pivot to COVID-19 and the design of their COVID-19 program. We supported PRPD country programs to analyse the policy context and situation of people with disabilities, before and during COVID-19. This work led to the development of a framework to guide country analysis processes.

Asian Development Bank

In working towards achieving disability commitments, the Asian Development Bank has engaged the IAG, through partnership with DFAT, to provide disability inclusion training of staff in the education and urban sectors. We have further provided advice on social protection indicators to inform ADB’s regional reporting on social protection and more recent COVID-19 temporary social protection measures.

World Bank

Through partnership with DFAT, CBM’s IAG is providing introductory disability inclusion training to the World Bank and subsequently delivering technical advice.

Asian Infrastructure Investment Bank (AIIB)

The IAG is engaging with the AIIB to support disability inclusion in its operations, both in the ways it conceives and designs its investments as well as how it can effectively mitigate any disproportionate adverse impacts.
International Organization for Migration (IOM) Bangladesh
In Bangladesh, we are working with IOM to support mainstreaming of disability inclusion through their Protection and WASH Units. We have conducted training of trainers for IOM and implementing partner staff, and supported needs assessments for toilet and bathing facilities in camps the IOM work in. We also provide technical support to IOM in screening and provision of assistive devices to the beneficiaries they identify during their protection activities.

World Food Programme
The World Food Programme has recognised the need for a disability inclusion roadmap. The IAG is working with DFAT to support Australian Embassy staff in Rome, the Humanitarian Policy Division in Canberra and directly with the WFP in planning delivery of technical assistance within a regional disability inclusion pilot in the Asia-Pacific.

ATscale’s Case for Assistive Technology
Launched in 2018, the Global Partnership for Assistive Technology (ATscale) works to increase access to assistive technology to those who need it most.

The IAG worked with consultancy firm Dalberg, supporting the development of ATscale’s report The Case for Investing in Assistive Technology. This report highlights the benefits of prioritising the provision of assistive technology to those in need. IAG was recognised as bringing a deepened rights-based perspective to the development of this report, and helped to ensure the return on investment arguments aligned with the CRPD- see link.

Global Action on Disability Network
IAG continues to work alongside DFAT in developing learning and discussion pieces as they engage with the Global Action on Disability (GLAD) Network. GLAD brings together international aid donors to share expertise, coordinate action and funding to promote disability inclusion globally, and is a useful forum in terms of getting commitments from donors (such as WFP) to better address disability inclusion.

Influencing Asia-Pacific Ministers on Disaster Risk Reduction (DRR)
As the Asia-Pacific Ministerial Conference on DRR did not go ahead as planned in 2020, DFAT contracted the International Disability Alliance (IDA), the Pacific Disability Forum (PDF) and the IAG to undertake consultations to seek the perspectives of the full diversity of people with disabilities in relation to disaster preparedness, response and recovery. This, along with an online survey, will inform a disability inclusive DRR policy report. These inclusive research and policy activities will raise awareness of the importance of disability inclusive DRR among policy makers and implementing agencies, and enhance the participation and empowerment of people with disabilities as DRR policy leaders and decision-makers.
Partnering for progress

CBM’s Inclusion Advisory Group supports NGOs to promote and practice disability inclusion better. Some significant organisations that we have partnered with include:

• The Fred Hollows Foundation
  We supported a review of key programming and public engagement approaches, as an organisational disability inclusion plan is developed.

• Interplast
  The IAG is providing disability inclusion advice to the health service and training provider Interplast, through analysis on barriers people with disabilities face accessing their services. We are supporting Interplast progress the implementation of disability inclusion recommendations from their 2019 review to help strengthen the disability inclusive practice of Interplast’s health service partners.

• RedR Australia
  The IAG has worked with RedR Australia since 2017 to further disability inclusion in RedR’s work deploying experts to help communities plan, prepare and recover from crises and conflict. We provided technical advice on the development and implementation of RedR’s disability strategy and action plan, mentoring to deployees, and how training courses run by RedR could factor in disability issues. Disability inclusion is now embedded in RedR’s training and deployment operations. We undertook a formal review in 2020, which will lead to RedR and CBM pursuing a more strategic longer-term partnership to influence disability inclusion within the humanitarian sector.

• Oxfam Australia
  In partnership with Oxfam Australia we support disability inclusion through the Pacific Disaster READY program, and a project focussed on Inclusive Budgeting in Timor-Leste.

• Australian Humanitarian Partnership
  We support the Australian Humanitarian Partnership through providing technical assistance to consortium partner World Vision Australia under the $50 million Disaster READY program.

• Australian Volunteers International
  The IAG provided technical support on disability inclusion to Australian Volunteers International, following a disability review we conducted for of the Australian Volunteers Program in 2019. This involvement is anticipated to lead to more focus on volunteers with disabilities, OPD engagement and mainstreaming of disability inclusion in all assignments.

• Child Protection in Bangladesh
  CBM’s IAG advisor is currently chairing the Age & Disability Working Group (ADWG) to support an inclusive humanitarian response for the Rohingya crisis. Through this working group we support the Child Protection Sub Sector (CPSS) and their partners to be disability inclusive. We have supported the establishment of a steering group overseeing development of guidelines to ensure accessibility for children with disability in child protection services, training of trainers, engagement of OPDs and sharing of best practice on disability inclusive child protection.
Disability Inclusive Water, Sanitation and Hygiene (WASH)

WASH with SNV in Nepal, Bhutan and Laos
As part of ongoing work with the DFAT-funded Water for Women Fund (2018-2022), IAG supported SNV’s WASH programs, synthesising baseline survey findings; providing advice on monitoring tools and training teams to conduct formative research into WASH behaviour change in five countries. We advised SNV Nepal on how to work with local government to set up a disability database and assess WASH support needs; advised SNV Laos on the development of locally appropriate accessible household latrine designs; reviewed the Bhutan government’s accessible toilet standards; and coached and guided on request.

World Vision support in Bangladesh and PNG
We also worked with World Vision Australia through the Water for Women Fund.
In Bangladesh we are supporting the ongoing development of a Gender Equity, Disability and Social Inclusion (GEDSI) strategy. The IAG has worked with World Vision Bangladesh (WVB) and CARE remotely to scope how disability partners can support GEDSI approaches for the project. This will strengthen WVB’s disability inclusion strategies in WASH in Jamalpur, Gaibandha and Satkhira districts.
In early 2020, we visited Daru in PNG to provide mentoring to a GESI officer on disability inclusion, and to progress disability inclusion understanding with staff of the WASH Voices for Empowerment (WAVE) Project. Training included WAVE project officers, Callan services, OPDs, schools, women’s agencies and community services.

UNICEF Fiji
Work with UNICEF Fiji began with conducting research on menstrual hygiene management and schools in Fiji in 2019. In 2020, we developed factsheets and guidance on menstrual hygiene management targeted towards girls with intellectual disability, parents, caregivers, teachers and school leadership.

CBM Nepal and UNICEF - WASH in schools
The IAG is supporting CBM’s Nepal Country Office and their advisory work with UNICEF Nepal’s 2-year WASH in schools project. We are actively supporting CBM’s Nepal team to provide tailored advice to UNICEF and its implementing partners, including piloting an accessibility audit tool.
UNICEF partners and local governments are progressing with accessibility audits despite initial setbacks by COVID-19 lockdowns. There is growing interest in accessibility. Advocacy to embed awareness of accessibility and accessibility audits into national processes of school infrastructure would be influential if made mandatory by the Ministry of Education.
WASH and Disaster Response

IAG actively models inclusion by working closely with Organisations of Persons with Disabilities (OPDs) in our advisory work. Recent work with ADRA New Zealand highlights the catalytic impact made when OPDs are involved in planning and implementation.

Cyclone response with ADRA New Zealand

In April 2020, severe Tropical Cyclone Harold hit Vanuatu with winds over 200 km/hr, causing widespread damage to homes, crops and safe water supplies. The cyclone hit just as Vanuatu had declared a State of Emergency to prevent a spread of COVID-19.

The IAG partnered with ADRA New Zealand to provide advice on how their community-based WASH training and construction of latrines at a household level could be inclusive of people with disabilities. We also supported local OPDs to speak up and share their needs at disaster response planning meetings and with responding agencies, such as ADRA Vanuatu. This was to ensure that people with disabilities were included in immediate response activities, and that assistive devices were distributed.

We worked with ADRA to ensure their response program reached people with disabilities. We had practical strategies for community training, inclusive WASH and accessible building design.

ADRA formed a partnership with the local disability service provider, Vanuatu Society for People with Disabilities (VSPD), that assisted them in doing disability sensitisation training for staff and volunteers, identifying the hygiene needs of older people and people with disabilities in specific communities and ensuring that construction of the latrines and tippy taps accommodated individual needs.

By the end of the response, 39 people with disabilities, who otherwise would have been overlooked, had access to latrines and handwashing facilities tailored to meet their individual access requirements.
Building the evidence base

**Inclusive Research**

In 2020, a guidance document “Research for All: Making Research Inclusive of People with Disabilities”, funded by DFAT’s Disability Inclusion Section and the Research for Development Impact (RDI) Network, was released. The RDI Network, CBM Australia, the Nossal Institute for Global Health and the Pacific Disability Forum collaborated on this advice for practitioners, researchers and policymakers.

The guidance includes case studies, checklists and tools to provide practical direction and support for practitioners in designing and implementing mainstream development research in a disability-inclusive way; as well as providing examples of disability-focused research implemented with and by people with disabilities. This guidance will support inclusive practices in the research cycle ensuring high-quality, useful development projects, with people with disabilities both as instigators and as beneficiaries.

The University of Melbourne’s School of Population and Global Health has included this as recommended reading in some units - [see link](#).

CBM’s Inclusion Advisory Group has contributed to deepening the evidence base about disability inclusive development. There are both intentional and opportunistic learning outcomes, documenting learning as we go, as well as commissioning research.

We oversee the Australian government funded DID4All website with links to resources on disability inclusive development. See [www.did4all.com.au](http://www.did4all.com.au)

**Resources produced in 2020 include:**

- **Support to DPOs’ budget advocacy** - The New Normal: learning from DPOs initial work on budget advocacy in the Asia-Pacific (CIP and CBM Australia)
- **Research for All: Making Research Inclusive of People with Disabilities** (RDI Network, CBM Australia and Nossal Institute for Global Health)
- **Disability inclusion and COVID-19**: Guidance for WASH delivery – Guidance for Water for Women Fund implementing partners (June 2020)
- **Disability Inclusion in COVID-19 preparedness and response** (April 2020)– guidance for ANCP partners
- **Experiences of people with disabilities in COVID-19**: A summary of current evidence, CBM Australia & Nossal Institute for Global Health (June 2020)
- **Ensuring an inclusive return to school for children with disabilities** (2020)
- **COVID-19 Minimum Care Package for Children with Disabilities** (2020)
- **Children with Disabilities and COVID-19 Frontline Response** (2020).

See [www.cbm.org.au/our-resources](http://www.cbm.org.au/our-resources) to access these and other publications.
Our work with Australian government programs is part of the DFAT and CBM Australia Partnership for Provision of Disability Technical Advice and Services 2018-2021, and previous contracts.